

MEETING MINUTES

| | | |
|---------------------------|-----------------------------|----------------------|
| Project Name: IPRS | Doc. Version No: 1.0 | Status: Final |
|---------------------------|-----------------------------|----------------------|

Meeting Name: IPRS Core Team Meeting
Facilitator: Cheryl McQueen
Scribe: Judy Perry
Date: 08/08/2007
Time: 10:30 – 11:30 a.m.
Location: Hargrove, Conference Room D

IPRS Core Team Attendees:

| | |
|-------------------|-----------------|
| x Rick Kretschmer | Others: |
| Sarah Harris | Tim Sullivan |
| x Cheryl McQueen | Jamie Herubin |
| x Paul Carr | x Sandy Flores |
| Gary Imes | x Mike Frost |
| Joyce Sims | x Myran Harris |
| x Rick Debell | Chris Ferell |
| x Cathy Bennett | Deborah LeBlanc |
| x Thelma Hayter | x Judy Perry |
| x Eric Johnson | X Travis Nobles |

Attendees:

| | |
|---------------------|---------------------|
| Alamance-Caswell | x Onslow-Carteret |
| x Albemarle | x OPC |
| x Catawba | x Pathways |
| x Centerpoint | x Sandhills Center |
| Crossroads | x SE Center |
| x Cumberland | x SE Regional |
| x Durham | X Smoky Mountain |
| x Eastpointe | Wake |
| x ECBH | x Western Highlands |
| x Five – County MHA | |
| Foothills | |
| x Guilford | |
| x Johnston | |
| x Mecklenburg | |

Attendees:

Item No. Topics

Area Programs, Division and EDS

1. Roll call
2. Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. **Please do not place IPRS Core Team call on hold because of potential distraction to call discussion.**
3. Upcoming Check-writes (cut-off dates) – August 9, 16, 30
4. Agenda items
 - **Submitting NPI and Medicaid Provider Number**
 - Beta Test (NPI) Requirements Review
 - 100 records/LME/submission; Format test; full cycle run, 835
 - **Update scheduled termination: TBD**
 - IPRS Questions or Concerns
 - MMIS Updates – Tim Sullivan & Chris Ferrell
6. DMH and/or EDS concluding remarks
 - a. For **North Carolina Medicaid** claim questions / inquires please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator.
 - i. Physician phone analyst (i.e. Independent Mental Health Providers)-4706
 - ii. Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - 4707
7. Roll Call Updates

Next Meeting

August 15, 2007

For assistance with IPRS claims, adjustments, R2Web, access applications, etc.

*Call the IPRS Help Desk - 1-800-688-6696, ext. 53355 or 919-816-4355
M – F 8:00am - 4:30pm, excluding Holidays*

IPRS Question and Answer email address – iprs.qanda@ncmail.net

| ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL) | |
|---|--|
| Item No. | Topics |
| 1. | Roll Call |
| 2. | Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion. |
| 3. | <u>Upcoming Check-writes</u> (cut-off dates) August 9th and 16th |
| 4. | <p><u>Agenda items</u></p> <p>(Travis) Any questions about current or upcoming checkwrite?</p> <p>(No questions)</p> <p>Agenda Items.</p> <p><u>NPI (Cheryl McQueen)</u></p> <ul style="list-style-type: none"> • An NPI postcard from Medicaid was sent out to providers that still do not have an NPI reported to DMA. • Endorsed providers need to submit for their Core Number and Service Level Number, all numbers need an NPI associated with them. • If divested then you do not need NPI numbers but must contact Medicaid and let Medicaid know that you will not be getting an NPI and then any provider that wants to submit your LME number as a referral on a claim can submit the legacy number in that field. • Please remember to send in NPI Beta tests • There still is no date determined for when NPI will be implemented. <p><u>NPI Questions</u></p> <ul style="list-style-type: none"> • (Jeanna - Catawba) A lot of providers that have an NPI set up also have their zip code extensions as four zeros. I thought the four zeros were not allowed? • (Cheryl) – We are getting ready to run a process along with Medicaid using software called MelissaData that will use the provider files and based on the address, insert the correct four digit zip code extension based on the US Postal Service. • (Jeanna - Catawba) – Even based on what DMA has set up? • (Cheryl) – Yes. DMA's process will remove it on their side and when IPRS copies it, will copy that same data into IPRS. • (Jeanna - Catawba) – How soon? • (Cheryl) – Target is for the end of August for Medicaid. IPRS will follow along with Medicaid • (Terry - Cumberland) – In certain situations we had to make up the four extension zip. If you had different core numbers for the same zip codes. Will this process wipe all this out? • (Cheryl) – We have not signed off on the design. Not sure if this has been taken |

into an account. Believe it may be an internal number issue. (ICUMH, ICUDD and ICUSA numbers) We may be able to put something in the logic that will cause the zip code extension for these type of numbers to not be overlaid. We'll let you know.

IPRS Questions

- No questions

Medicaid Questions

- (Beth - Pathways) – No longer getting core documents. Also we are submitting appeals for targeted case management for the denial codes 9199 and 9099, was told the appeals process was over. We need to know if we can still submit because we are still getting denials.
- (Cheryl) – There is no one here from Medicaid. Please submit the question to Medicaid Q & A and this will be followed-up.
- (Beth - Pathways) – Update from last core team meetings issue. (Concurrent service issue) Medicaid has nothing to put in edits for the original request we had on the issue regarding Residential, Community Support, Day Treatment Community Support and type of social. The ones that were fixed were Individual Therapy and some of the SA services. They are now looking at the rest of the SA services and our original request.
- (April Southeastern Regional) – Can you send the answer out to everyone about the targeted case denials?
- (Cheryl) – We will send out the answer to everyone

Next Meeting
August 15, 2007

*For assistance with IPRS claims, adjustments, R2Web, access applications, etc.
Call the IPRS Help Desk - 1-800-688-6696, ext. 53355 or 919-816-4355
M – F 8:00am - 4:30pm, excluding Holidays
IPRS Question and Answer email address - iprs.qanda@ncmail.net*

| | |
|--|--|
| | |
|--|--|